



COMP SERV HEALTH
NORTH CAROLINA

North Carolina 1915(i) Services Enrollment & Waiver Overview

What Are NC 1915(i) Services?

1915(i) services are Medicaid Home and Community-Based Services (HCBS) in North Carolina designed to support individuals with serious mental health conditions, substance use disorders, traumatic brain injury, or intellectual/developmental disabilities (I/DD) so they can live successfully in their homes and communities. Services may include daily living skills training, supported employment, community transition supports, respite for caregivers, and community living supports. Unlike some waivers, 1915(i) services are part of the Medicaid state plan and do not have a waitlist for eligible individuals.

Step-by-Step Enrollment for 1915(i) Services

1. Have active North Carolina Medicaid coverage.
2. Be enrolled in a Tailored Plan, NC Medicaid Direct, or Tribal Option.
3. Contact your LME/MCO and request a 1915(i) assessment.
4. Complete the assessment (in person or via telehealth).
5. Develop an Individual Support Plan and begin approved services.

Trillium Health Resources – Contact Information

Member & Recipient Services: 1-877-685-2415 (TTY 711)

Members may request a 1915(i) assessment, ask about mental health and I/DD services, employment supports, respite, and receive assistance with Innovations Waiver waitlist coordination.

NC Innovations Waiver (1915(c)) – IDD Waiver

The NC Innovations Waiver is a 1915(c) Medicaid Home and Community-Based Services waiver for individuals with intellectual and developmental disabilities. It provides long-term community supports such as residential services, in-home supports, crisis services, caregiver supports, and assistive technology. Because the waiver has a limited number of slots, individuals may be placed on the Registry of Unmet Needs while waiting for funding. Being on the waitlist does not affect eligibility for 1915(i) services.

1915(i) vs. NC Innovations Waiver

